The library is experiencing an issue related to security certificates and access to our databases through our proxy server. We are working hard to resolve this, but in the meantime there is a temporary workaround you can use to access the databases.

When trying to access the databases you might see a warning message that looks something like this:

|   | You have asked Firefox to connect securely to <b>search.proquest.com.manowar.tamucc.edu</b> , but we can't confirm that your connection is secure.                                       |
|---|--|
|   | Normally, when you try to connect securely, sites will present trusted identification to prove that yo<br>are going to the right place. However, this site's identity can't be verified. |
|   | What Should I Do?  |
|   | If you usually connect to this site without problems, this error could mean that someone is trying to<br>impersonate the site, and you shouldn't continue.                               |
|   | Get me out of here!  |
| • | Technical Details  |
|   | search.proquest.com.manowar.tamucc.edu uses an invalid security certificate.   |
|   | The certificate is only valid for manowar.tamucc.edu   |
|   | (Error code: ssl_error_bad_cert_domain)  |
| • | LUnderstand the Risks  |

You might see a couple of possible URLs in the error message:

- login.manowar.tamucc.edu or
- a database site like search.proquest.com.manowar.tamucc.edu

If the URL you see looks like one of those, then it is safe to continue and follow these steps:

1. Click "I Understand the Risks".

2. Click "Add Exception".

3. At this point, you may land on a page requesting you to log in with administrative access. Use your back button to return to the previous screen and click to proceed again. The second time, it will bypass the error message and connect you to the database.

We apologize for the inconvenience this error is causing you and hope to have it fixed very soon. If you follow these instructions and you still have difficulty accessing the databases, please contact <u>the Ask Us Desk</u>.

Note: We are recommending this workaround as a last resort and because we are confident, based on our knowledge of the problem, that it is a safe alternative while we fix this issue. Normally it is best to follow the web browsers' recommendations when accessing websites.